

**Date: 24<sup>th</sup> August 2018**

Ref: FOI11609

Dear Requester

Thank you for your request for information dated 1<sup>st</sup> August 2018 about access to care and health records . We have dealt with this under the Freedom of Information Act 2000.

## Response

The council holds some of the information requested and the answers to your questions are as follows:

1 Empowering staff working in care homes

- a. What plans do you have in place to assist staff in care homes so that they can access relevant health and care records and therefore be able to provide better care without needing to resort to hospital admissions?

Please see 2 below.

- b. What are the current / proposed mechanisms for ensuring effective and efficient transfers of care between NHS and Social Services?

We currently have established policies and protocols in place and see q 2 below.

- c. What are the current plans for implementing these proposed mechanisms  
N/a there are no proposals as explained in 2 below.

- i. Have the required resources been agreed? N/A

2 Barriers to integration of health and social care records

- a. How do your staff currently access records from organisation outside of their employer?

The council uses secure systems such as CJSM or Egress with the NHS. We also use CIDR which is shared with Health. Children's service communicate with NHS via the national CP-IS system

- b. What are the current / proposed plans to address the current barriers to sharing records?

The CIDR system is considered to address the barriers .

- c. Have you a timeframe for going to market or producing an ITT?

There are no current plans/timeframe to develop an ITT although this will be discussed further as we move in the next 12 months to more integrated neighbourhood working

3 The new Child Health Information System

a. At what stage are you currently in the implementation of this solution?

There is information on CHIS here <http://www.nwlchis.co.uk/> The information requested is not held by the council as this is held by the CCG, you can make a FOI request to them at <http://www.camdenccg.nhs.uk/contact-us/freedom-of-information.htm>

b. If you have not already commenced, are you going to incorporate education systems into the overall record to achieve a comprehensive view of the child's needs? n/a

**Further Information:**

Why not check our Portal [Open Data Camden](#) before making a new request as your question may already be answered by a previous [FOI response](#) or in one of our many useful and interesting datasets.

**Your Rights**

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to [foireviews@camden.gov.uk](mailto:foireviews@camden.gov.uk) or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at [casework@ico.org.uk](mailto:casework@ico.org.uk) telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website [www.ico.org.uk](http://www.ico.org.uk) may be useful.

Yours sincerely

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