

Date: 22/03/2023

Ref: CAM4907

Dear Requester

Thank you for your request for information dated 15/03/2023 about full fibre broadband. We have dealt with this under the Freedom of Information Act 2000.

Response

The council holds the information requested.

1. How many Camden council owned residential properties have installed and access to 'full fibre broadband'?

24,124 properties.

2. If the first question cannot be definitively answered, for council owned residential properties on how many occasions and in which blocks and estates has Camden council granted wayleave for fibre internet companies to install fibre internet connections to residents / tenants homes. These fibre internet companies include G.Network, Hyperoptic and Community Fibre.

Following the Governments pledge to work with providers to deliver their services to every UK household by 2025, Camden Cabinet passed a decision to improve availability and choice of residential full fibre broadband services across Camden's estates through the use of bulk wayleaves. You can read more about the decision here:

<http://democracy.camden.gov.uk/mgIssueHistoryHome.aspx?IId=51876>

Since this decision we have signed bulk wayleave agreements with Community Fibre and Hyperoptic. We are also in discussions with other providers who wish to deliver services in single block locations, however this process can take some time.

Camden Council offered G. Network the option to sign up to a bulk wayleave agreement in 2020, however they advised that this option would not be suitable for them at that time. Consequently, G Network currently operate on a piecemeal basis with single wayleave agreements

You can also read more about our programmes to improve connectivity and reduce digital exclusion in Camden, by visiting www.camden.gov.uk/connectingcamden

Further Information:

We do not give our consent for any names and contact details provided in this response to be sent marketing material. Any such use will be reported to the ICO as a breach of General Data Protection Regulations and the Privacy and Electronic Communication Regulations.

Why not check our Portal [Open Data Camden](#) before making a new request as your question may already be answered by a previous [FOI response](#) or in one of our many useful and interesting datasets.

Your Rights

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to foireviews@camden.gov.uk or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at casework@ico.org.uk telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website www.ico.org.uk may be useful.

Yours sincerely

Philip Lewis
Information Rights Officer