



London Borough of Camden  
Information and Records  
Management  
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**Date:** 13/10/2020

**Case reference:** CAM518

Dear Requester

Thank you for your request for information dated 24/09/2020 about **our occupational health service**. We have dealt with this under the Freedom of Information Act 2000.

### **Response**

The council holds the information requested and the answers to your questions are as follows:

*1. Who carries out your Occupational Health Contract/ Who is your Occupational Health Provider?*

The London Borough of Camden's Occupational Health Provider is Medigold.

*2. What are the requirements for your Occupational Health Service?*

The requirements are:-:

Occupational Health Service

Pre-employment health screening for new starters

Management referrals

Ill health retirement assessments

*3. How do you manage Mental Health/Psychological problems of your staff?*

Through a combination of our absence management procedure, referrals to Occupational Health and provision of information on range of mental health wellbeing resources. For example, our EAP (which includes counselling services), Access to Work specialist Mental Health Support service and mindfulness sessions.

*4. What criteria was used to establish the competence of Occupational Health Companies for the provision of Occupational Psychology Advice (How do you know your OH Provider is competent in Psychological diagnosis and intervention)?*

This was assessed through tender specification and the procurement framework.

*5. How do you evaluate and monitor your Occupational Health Contract- please provide contract management review documents*

We evaluate through monthly management information and quarterly contract management meetings as well as specific case management meetings when issues arise.

*6. How many days were lost per employee for Mental Health Conditions during 2020?*

Employees' record instances of absences relating to health conditions under the absence reasons 'Anxiety/stress/depression/other psychological illness' or 'Stress, Depression, Mental Health, Fatigue Syndrome'.

Based on the number of absence days taken for these two reasons, the average number of calendar days lost per employee during to Mental Health Conditions is 1.8 days.

#### **Further Information:**

We do not give our consent for any names and contact details provided in this response to be sent marketing material. Any such use will be reported to the ICO as a breach of General Data Protection Regulations and the Privacy and Electronic Communication Regulations.

Why not check our Portal [Open Data Camden](#) before making a new request as your question may already be answered by a previous [FOI response](#) or in one of our many useful and interesting datasets.

#### **Your Rights**

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to [foireviews@camden.gov.uk](mailto:foireviews@camden.gov.uk) or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at [casework@ico.org.uk](mailto:casework@ico.org.uk) telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website [www.ico.org.uk](http://www.ico.org.uk) may be useful.

Yours sincerely,

Peter Williams  
Information Rights Officer