

Date: 14/02/2019
Ref: FOI12394

Dear Requester

Thank you for your request for information dated 11/02/2019 about sports facilities with changing rooms. We have dealt with this under the Freedom of Information act.

Response

The council holds the information requested and the answers to your questions are as follows:

Could you please supply me with the following information in relation to any sports facilities with changing rooms which are owned or run by the council?

1) If you have introduced mixed-sex changing or showering facilities, please provide a copy of any risk assessment or equality impact assessment carried out.

We do not have any mixed-sex changing areas or showering facilities within our leisure centres. Although we do have pre/post swimming wet-side showers located next to some of our swimming pools, which are mixed-sex. These showers are for rinsing only and customers remain clothed in their swimwear. We also have group change areas, however these are access by a single group of people who know each other – such as families.

2) Do you provide training for staff on recognising spy cameras and, if so, what percentage of staff employed at your sports facilities have received this training? What procedures do you have in place to check that a spy camera is not installed either by a member of staff or the public?

No spy camera detection training is provided to staff. We do not have a specific procedure in place to detect spy cameras.

3) Please provide details of the procedures you have in place to prevent inappropriate behaviour in mixed-sex facilities (for example, voyeurism, nudity in communal areas).

We have Centre Rules on display for all users of the facilities, we have CCTV in place along with sufficient staff levels for managing customer behaviour.

4) Are statistics maintained to monitor complaints and compare the type and number of complaints to those prior to the introduction of mixed-sex facilities? If so, please provide this data and any analysis which has been carried out.

Our facilities have always been mixed-sex during our operation (i.e. - since 2005) therefore we have no basis for such data comparison.

5) For outsourced sports facilities what provisions are included in the contract to ensure that changing and showering facilities protect the privacy, dignity and safety of all customers?

This would be covered by a number of angles from building design (changing rooms having privacy screens) to guidance for customers on how to behave on our Centres Rules notice, as well as the correct levels of staffing in the Centre to manage situations should they arise. GLL (our leisure centre provider) do not have one specific policy that covers this question.

Further Information:

We do not give our consent for any names and contact details provided in this response to be sent marketing material. Any such use will be reported to the ICO as a breach of General Data Protection Regulations and the Privacy and Electronic Communication Regulations.

Why not check our Portal [Open Data Camden](#) before making a new request as your question may already be answered by a previous [FOI response](#) or in one of our many useful and interesting datasets.

Your Rights

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to foireviews@camden.gov.uk or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at casework@ico.org.uk telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website www.ico.org.uk may be useful.

Yours sincerely

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